

# Alex Webb

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Austin, Texas

## FULL STACK WEB DEVELOPER

[GitHub](#)  
[LinkedIn](#)  
Portfolio: <https://exe.cool/>

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### Summary

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Full Stack Developer with 2+ years of technical support experience working with the Austin tech community. Looking for a solid company to learn the developer ropes with. Excited about future developments in Javascript, and always interested in learning something new.

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### Skills

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**Software:** Node, Express, React, Redux, Passport, Stripe, D3, Mongo, Mongoose, Bootstrap

**Programming:** Javascript, C#

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### Recent Projects

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**Earthworm:** Constructs a view of the earth and lets you move it around using Google Elevation API and D3

**ItemStore:** A web store with session tracking and order history using Stripe, Mongo and Passport.

**AstroApp:** Allows you to compare yourself to others using astrological sign, with graphs and scores. Features a payment processing system that lets you purchase additional comparison slots. Uses D3, Mongo, Passport, Stripe, React and Redux.

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### Education

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THINKFUL 2017 to 2018

**Full Stack / Engineering Program**

- Learned industry best practices and practical software development standards with a focus on HTML5, CSS3, JavaScript, jQuery, Node.js, React, Redux, and algorithms & data structures.
- Created and deployed mobile-first applications while learning new languages and frameworks by collaborating several hours every week with a senior web developer.

Texas State University

**Bachelor of Fine Arts, Digital and Photographic Imaging** 2004 to 2010

- Digital Photographic Installations
- Printmaking
- Silver Photography Processing

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### Technical Experience

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ContactWorks Austin, Texas

**Customer Service Representative** June 2016 to Present

- Work with startups and established companies from across the country by providing support for their products over the phone.
- Familiarizing myself with the onboarding experience for a wide array of products by directly walking customers through the setup process when they are having trouble.
- Gaining insight into the troubleshooting process by preparing detailed tickets for the engineering team describing the technical issues customers encounter.
- Learning about different company cultures by interacting with their engineering team during escalations and when scheduling interactions with clients.